

Order Status

There are several different selection criteria available, which are chosen from the Search Type.

a) Order Status Search

When the search type has been selected, the additional search options can be used.

The screenshot shows the Schaeffler FAG online catalog interface. The 'Search' section is active, with 'Order Status Search' selected in the 'Search Type' dropdown. The 'Additional search options' section includes fields for 'Purchase Order Number', 'Sales Order Number', 'Order Entry Date Range' (01.02.2012 to 25.05.2012), and 'Part Number'. The 'Store Navigation' sidebar on the left has 'Order Status' selected. The main content area displays a table of search results.

Purchase Order Number	Sales Order Number	Date Entered	Status
52743698	0004820027	25.05.2012	Open
52744124	0004818059	24.05.2012	Open
52744006	0004817665	24.05.2012	Open
52744040	0004817342	24.05.2012	Open
52744039	0004817340	24.05.2012	Open
52744037	0004817336	24.05.2012	Open
52743188	0004817092	24.05.2012	Open
52744007	0004817001	24.05.2012	Open

The search results are displayed in a list – click on the order number opens the order details (see c)).

b) Line Item Status Search

After selecting this search type a part number must be entered as search option.

The screenshot shows the Schaeffler FAG online catalog interface. The 'Search' section is active, with 'Line Item Status Search' selected in the 'Search Type' dropdown. The 'Additional search options' section includes fields for 'Purchase Order Number', 'Sales Order Number', 'Order Entry Date Range', and 'Part Number' (KB20-PP-AS). The 'Store Navigation' sidebar on the left has 'Order Status' selected. The main content area displays a table of search results.

Sales Order Number (SO)	Purchase Order (Purchase Order Number)	Order Type	Order Entry Date	Line Item Sub-Item	Part Number (PN)	Quantity	Package Type	Line Item Status	Ship Date Requested (RSD) Estimated (ESD)
SO 0004820027	Purchase Order Number 52743698	Weekly Order	25.05.2012	10 1	PN: KB20-PP-AS Item: 0015213730000 ***Linear-Kugellager KB...-PP-AS, allseitig abgedichtet, nachschmierbar	2	per box	Open	RSD 25.05.2012 ESD 31.05.2012
				10 2	PN: KB20-PP-AS Item: 0015213730000 ***Linear-Kugellager KB...-PP-AS, allseitig abgedichtet, nachschmierbar	38	per box	Open	RSD 25.05.2012 ESD 05.06.2012

As result all orders will be displayed where this item has been ordered. The Output Options determine how the order details will be displayed after clicking on the order number.

c) Order Details

Order details are displayed while clicking on the order number.

The screenshot displays the FAG Schaeffler online catalog interface. At the top, the FAG logo and the Schaeffler name are visible. The page title is "Order Status For Sales Order Number 0004806804". The left sidebar contains navigation options such as "Location-Account Number", "Order Type", "Search", "Store Navigation", and "Administration". The main content area is divided into sections: "Order Information", "Shipping Summary", and "Order Summary". The "Order Information" section shows the "Sold-To Address" field. The "Shipping Summary" section displays "Order Type: Weekly Order", "Carrier & Shipment Method: Normal", and "Freight Payment: according to agreement". The "Order Summary" section features a table with columns for Part Number, Quantity, Package Type, Weight, List Price, Net Price, Tax Amount, and Extended Price with Tax. The table contains one row for "PULLER-HYD80-SEAL" with a quantity of 1 and a total price of EUR 61,64. Below the table, there is a "Description" and "Status" section. At the bottom of the page, there are two buttons: "Return to Results" and "View Shipping Detail". A red arrow points from the "View Shipping Detail" button to the "Order Shipping Detail" section in the next screenshot.

d) Order Shipping Details

At the bottom of the screen the order shipping details may be displayed if applicable.

The screenshot shows the "Order Shipping Detail" page. The page title is "Order Shipping Detail" and the sales order number is "0004215387". The shipment number is "0037774419". The page displays the following information: "Date Shipped: 08/18/2011", "Total Weight: 0,6 kg", and "Carrier & Shipment Method: 04". The "Bill of Lading Number" is "0018831796". Below this information is a table with three columns: "Package Number", "Package ID Number", and "Carrier Reference Number". The table contains one row with the following values: "1", "0000000000075215057", and "0167867311". At the bottom of the page, there are two buttons: "Return to Results" and "Return To Order Detail".