# **SCHAEFFLER**



# **Logistics Guideline**

Change of revisions

2020/12

Logistics Guideline

## Modifications 2020/12 to 2018/03

#### 4.2 Flexibility in the volume production process

- Enhancement of documents containing agreements on flexibility
  - Master Agreement (MA)
  - Yearly Pricing and Supply Agreement (YPSA)
  - Logistics Agreement (LA)
  - Supply Agreement (SA)

#### 4.4 Volume production ramp-ups and phase-outs

+ In case of ramp-up and phase-out, a higher flexibility is required than in mass production.

#### 4.5 Measures taken during disruptions

- Determination which information has to be provided by the supplier in case of a disruption (e.g. cause of the disruption and measures to eliminate it, maximum production capacity, use of special freight, backlog reduction, etc.).
  - Claiming of costs

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## Modifications 2020/12 to 2018/03

#### 4.7 Risk and crisis management

#### + New chapter

- Escalation management
- A 24/7 emergency number of a contact person authorized to make decisions has to be defined and communicated to Schaeffler

#### 4.8 Special freights

#### • Specifications and requirements

- When a special freight must be organized
- Responsibility and assumption of costs (costs-by-cause principle)
- Consideration in the supplier evaluation

#### 5.5 Subcontracting

#### Hew chapter

- Compliance with FiFo
- Use of batch numbers
- Treatment of scrap

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## Modifications 2020/12 to 2018/03

#### 6. Communication

- Use of communication media with state-of-the-art technology (preparation SupplyOn)
  - Data of contact persons (incl. representation)
  - Emergency by phone
  - Communication should be in English. Can be changed in accordance with the factory.

#### 7. Supplier evaluation

- Hew chapter
  - Description of the basics of the logistics supplier evaluation
  - Calculation of the delivery performance LKZ taking into account the criteria of date reliability (LKZ 1), quantity reliability (LKZ 2) and logistics quality (LKZ 3)
  - Valuation scheme for date and quantity reliability

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## Modifications 2020/12 to 2018/03

#### 7.2. Logistics complaints

#### Hew chapter

Reasons for creating a logistic claim:

- Material (e.g. deviation in date and quantity, wrong deliveries, etc.)
- Errors in information flow (e.g. missing or defective delivery documents, ASN, GTL, etc.)
- Defects in packaging and transport (e.g. incorrect or missing packaging, inadequate transport security, etc.)

#### Potential measures

- e.g. refusal to accept the delivery, repacking, storage and handling costs, etc.
- Forwarding of costs to the supplier

#### 8. Incoterms

+ Extension of possible Incoterms. In addition to FCA and DAP, DDP is permitted when using consignment.

#### 12. Ongoing optimization of the supply chain

+ New chapter. The supplier is obliged to conduct a continuous improvement process.